



Report to the Community:

2020 LaGrange Library Survey

564 Responses Collected in February 2020

Most Common Reasons for Visiting the Library

- Books
- DVDs
- Audiobooks
- Museum passes
- Adult & children's programs
- Passports
- Magazines

Most Commonly Used Online Resources

- OverDrive/Libby for e-books
- Program registration calendar
- Digital magazines
- Museum pass reservations

Programs/Services Requested Already Being Provided at the Time of the Survey

- Evening craft classes for adults
- Defensive driving class
- Book discussion group
- Homebound delivery of library materials
- Tech help to individuals

Programs/Services Requested That Were Added as a Result of the Survey

- Hoopla digital collection
- Mahjongg group
- Additional museum passes
- Increased e-books collection
- Notary services
- Quiet study areas
- Larger community room (up to 49 people)
- Additional conference room (up to 19 people)

Programs/Services Requested That the Library Does Not Have the Resources to Provide

- Access to Ancestry.com for genealogy research
- Computer classes in Microsoft software
- Access to Consumer Reports online
- Popular author visits/lectures

Programs/Services Requested That the Library is Planning

- Additional tween/teen programs
- Additional evening & afternoon adult programs
- Additional evening adult craft programs
- Cooking & nutrition programs
- Games club
- Genealogy programs
- Updated, mobile-friendly website
- Dedicated children's program room and play space

Suggestions Under Consideration and Contingent Upon Economic Viability

- Earlier Friday hours
- Later Saturday hours

Thank You For Your Feedback!

As the physical library continues to expand, we look forward to growing programs and services to meet the needs of the LaGrange community

LaGrange Library Board of Trustees, Director, and Staff